



Component Repair Times

****MULTIPLE REPAIRS DURING THE SAME SERVICE CALL****

To diagnose and repair or replace more than one item, use the highest allowable time for a single repair and add ½ hour for each additional repair.

| REFRIGERATION COMPONENTS: | | | | |
|---------------------------------|---|---|------------------------|---------------------|
| 2.5 Hours | Solenoid Valve Body | Metering Device Thermostatic Expansion Valve or Capillary Tube | | |
| | Refrigerant Leak | Pressure Switch | Access Port | Check Valve |
| 3.5 Hours | Condenser | Compressor | Water Regulating Valve | Liquid Line Drier |
| | Head Master | Harvest Pressure Regulating Valve | Quick Connect Fittings | Receiver |
| | Evaporator | | | |
| ELECTRICAL COMPONENTS: | | | | |
| 1.5 Hours | Circuit Board | Run Capacitor | Start Capacitor | Solenoid Coil |
| | Contactors | Thermistor | Start Relay | Transformer |
| | Dispense Motor Assembly | Switch Toggle, Micro, Bin | Capacitor | Ice Thickness Probe |
| | Crankcase Heater | Condenser Fan Blade | Solenoid Coil | Miscellaneous |
| 2 Hours | Condenser Fan Motor | | | |
| 3 Hours | Gear Motor Assembly - Hotel Dispensers Only | | | |
| WATER COMPONENTS: | | | | |
| 2 Hours | Water Inlet Valve | Water Level Probe | Dump Valve | Water Pump |
| | Evap Frame Components | Water Distribution Tube | Ice Thickness Probe | Float Assembly |
| | Water Trough | Float Switch | Ice Damper | Water Curtain |
| | Drain Fittings | Water Supply Fittings | Extruder Head | Cutter |
| 3 Hours | Mechanical Seal | Auger | Housing Assembly | Spline Coupling |
| | Upper & Lower O-Rings - ID-0160, ID-0300, ID-00450, IM-0770 | | | Gear/Auger Motor |
| STRUCTURAL OR OTHER COMPONENTS: | | | | |
| 1 Hour | Panels | Ice Chute | Door Hinges | Fasteners |
| | Clamps | Door | Legs | Brackets |
| | Trim Pieces | Miscellaneous | | |

NOTE: Service times listed includes diagnostic, recovery, and evacuation times. A one (1) hour trip charge may be added for each trip, on each claim. Special authorization is required if the trip charge will exceed more than one (1) hour OR if the service time will exceed the time allotted on this form.

CIRCUIT REPAIR: Be sure to describe the exact location of the water or refrigerant leak.

Icetro will pay the rates listed above for refrigeration system service, plus an equipment charge (includes recovery machine, torch, vacuum pump, oil, flux, minor fittings, solder, brazing rod, nitrogen or similar fees) of \$75.

Icetro will pay \$1.75/oz (\$28/lb) for any refrigerant used during the course of repair.

Icetro does not pay for mileage or truck fees.