

**Icetro Warranty Repair Time Allowances**

As of: October 1, 2025

Refrigeration Components*

4 Hours	Solenoid Valve Body	Metering Device Thermostatic Expansion Valve or Capillary Tube		
	Refrigerant Leak	Pressure Switch	Access Port	Check Valve
4-6 Hours	Condenser	Compressor	Water Regulating Valve	Liquid Line Drier
	Head Master	Harvest Pressure Regulating Valve	Quick Connect Fittings	Receiver
	Evaporator			

*All refrigeration repairs require changing the liquid line drier which is included in the time allowed for the component.

Electrical Components

2 Hours	Circuit Board	Run Capacitor	Start Capacitor	Solenoid Coil
	Contactor	Thermistor	Start Relay	Transformer
	Dispenser Motor Assembly	Switch Toggle - Micro - Bin	Ice thickness Probe	Crankcase Heater
	Condenser Fan Blade	Condenser Fan Motor	Start Component Kit	
3 Hours	Gear Motor Assembly (Hotel Dispensers Only)			

Water Components

2 Hours	Water Inlet Valve	Water Level Probe	Dump Valve	Water Pump
	Evap Frame Components	Water Distribution Tube	Ice Thickness Probe	Float Assembly
	Water Trough	Float Switch	Ice Damper	Water Curtain
	Drain Fittings	Water Supply Fittings	Extruder Head	Cutter
3 Hours	Mechanical Seals	Auger	Housing Assembly	Spline Coupling
	O-Rings Upper & Lower - ID-0160, ID-0300, ID-0450, IM0770		Undercounter Drain Pump Kit	Gear/Auger Motor

Structural or Other Components

1 Hour	Panels	Ice Chute	Door Hinges	Fasteners
	Clamps	Door	Legs	Brackets
	Trim Pieces	Miscellaneous		

Multiple Repairs during the same service call: To diagnose, repair or replace more than one item, use the highest allowable time for a single repair and add ½ hour for each additional repair.**Trip Charge:** A one (1) hour trip charge may be added to each claim. Special authorization is required if the trip charge will exceed more than one (1) hour OR if the service time will exceed the time allotted on this form.**Circuit Repair:** A clear description of the exact location of the water or refrigerant leak is required.**Misc. Fees for Refrigeration Repairs:** Included: recovery machine, torch, vacuum pump, oil, flux, minor fittings, solder, brazing rod, nitrogen or similar fees - \$75.00**Refrigerant:** Refrigerant will be reimbursed at \$1.75/oz for R404A/R134A/R410A/R449A and at \$5.00 for R290 used in the course of repair.**Icetro does not pay for mileage or truck fees.**